

to be forwarded to the customer

Dear Sir or Madam,

thank you for your enquiry regarding Regulation (EU) 2023/988 on general product safety.

In light of the fact that our company supplies exclusively to business customers, the applicable EU regulations are not directly applicable to us. We are, however, aware that, in the event of an individual case assessment, it could be determined that an end consumer within the downstream supply chain may ultimately come into contact with our products.

We hereby confirm that our products do not in general pose any risk to the consumer under normal or reasonably foreseeable conditions of installation according to our Installation Manual and use and are subject to the Austrian Product Liability Act ("Produkthaftpflichtgesetz"), a national statute governing the obligations of manufacturers towards consumers in the event of damage.

All information about our products, photos and contact details can be found on our website www.building-drainage.com.

We hope that this has been helpful and are at your disposal for any questions.

With kind regards,


Beatrice Jägersberger
Head BU Drainage Systems